Project Title: DEVELOPMENT OF ONLINE REGISTRATION PLATFORM FOR DHML/NATIONAL HEALTH INSURANCE SCHEME (NHIS) RETIREES

Client -

Defence Health
Maintenance Ltd (DHML)

Service Area –

Health Programmes
Design and
Implementation/Health
Financing and Economic
Reviews

Area of Focus -

Research for the development of a registration portal for the Military Health Insurance scheme

Project Year -

2014

Geographic Scope -

Abuja, Nigeria

Overview

Defence Health Maintenance Limited (DHML) was established by the Ministry of Defence as a Health Maintenance Organization (HMO) to enable military personnel and their families to benefit maximally from the National Health Insurance Scheme (NHIS). In response to the challenge of maintaining medical combat readiness while providing the best healthcare services for all eligible personnel, the Ministry of Defence established the Defence Health Maintenance Limited (DHML). DHML is one of the Health Maintenance Organizations (HMOs) authorized and regulated by the National Health Insurance Scheme. DHML was accredited on the 27th June, 2006 with HMO CODE 022. It brings together the healthcare resources of the Nigerian Army, Navy and Air force and complements this with a network of civilian healthcare Professionals and Facilities. This provides better access and high quality service to the beneficiaries while maintaining the capability to support military operations, including conditions peculiar to environments and military health infrastructural development through regular annual budgeting.

Project Goal

To provide an online registration portal for military retirees to enrol into the National health insurance scheme under the auspices of the Defence Health Maintenance Limited.

Objectives

- Review existing IT infrastructure to provide a situational analysis for the project
- Develop and deploy an online platform to be accessed through the internet and other portable mobile devices
- Develop and deploy an offline platform to be accessed hosted on the exiting Defence Health Maintenance Limited mobile computers
- Design and host the relational database on a cloud server

Related Activities

- Conducted desk review of existing literature
- Development of tools for data collection
- Collation, cleaning and analysis of data
- Upgraded the Defence Health Maintenance Limited local server to host enrolee data locally and synchronize with the cloud server
- Developed a user friendly and responsive helpdesk module for the platform
- Trained Defence Health Maintenance Limited staff on the use of the platform
- Report development and dissemination



